

CALIFORNIA CODE OF REGULATIONS, TITLE 10, CHAPTER 5, SUBCHAPTER 7.5

CHANGE TITLE OF SUBCHAPTER 7.5 TO READ:

SUBCHAPTER 7.5 ~~Fair Claims Settlement Practices Regulations~~

SUBCHAPTER 7.5 Unfair or Deceptive Acts or Practices in the Business of Insurance

RETITLE EXISTING SECTIONS 2695.1-2695.17 AS ARTICLE 1 TO READ:

ARTICLE 1 Fair Claims Settlement Practices Regulations

ADOPT ARTICLE 2 TO READ:

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ARTICLE 2 PUBLIC INSPECTION AND PUBLICATION OF EXAMINATIONS OF  
UNFAIR OR DECEPTIVE PRACTICES IN THE BUSINESS OF INSURANCE  
REGULATIONS

Section 2695.30. Comments of Examined Insurers Relating to Adopted  
Examination Reports.

Section 2695.30

(a) Comments submitted by examined insurers in relation to adopted reports of examination of unfair or deceptive practices shall be submitted to the Commissioner in a typewritten or printed format that conforms to the following specifications, and must also be submitted through the use of electronic media calculated to produce an original document. Faxed submissions will not be accepted for posting or inspection.

(1) Comments shall relate directly to the adopted report of examination and shall use "Plain English," so that the meaning of the comments will be easily understood by the public.

(2) Comments shall be submitted in letter form, with the letterhead of the examined insurer or similar identifying information, including the true name of the insurer, appearing prominently at the top of the first page.

(3) Comments shall be submitted on opaque, unglazed paper, white or unbleached, of standard quality not less than 20-pound weight, 8-1/2 by 11 inches in size. The typeface shall be essentially equivalent to Courier, Times, or Helvetica, and the font used shall not be smaller than 12 point. The color of print shall be blue-black or black.

(4) Only one side of the paper shall be used, and the lines on each page shall be one and one-half spaced or double spaced; but footnotes and quotations may be single spaced. The left margin shall be at least one inch from the left edge of the paper and the right margin at least one-half inch from the right edge of the paper. Top and bottom margins shall be no smaller than one-half inch. Each page shall be numbered consecutively at the bottom.

(5) Comments, including appendices, exhibits or other supplemental documents, shall be no longer than twenty (20) pages, or the length of the adopted examination report to which the comments relate, whichever is greater. Each supplemental document shall conform to the specifications of this section.

NOTE: Authority cited: Sections 12921, 12921.7, 12926 and 12938,

Insurance Code. Reference: Sections 734.1, 790.03 and 12938,  
Insurance Code.